Learning Objectives

- Explain the purpose and various phases of the systems development life cycle (SDLC)

- Explain when to use an adaptive approach to the SDLC in place of a more predictive traditional SDLC

- Explain the differences between a model, a tool, a technique, and a methodology

- Describe the two overall approaches used to develop information systems: the traditional method and the object-oriented method
Learning Objectives (continued)

- Describe some of the variations of the systems development life cycle (SDLC)

- Describe the key features of current trends in systems development: the Unified Process (UP), Extreme Programming (XP), Agile Modeling, and Scrum

- Explain how automated tools are used in system development
Overview

◆ System development project
  ● Planned undertaking with fixed beginning and end
  ● Produces desired result or product
  ● Can be a large job with thousands of hours of effort or a small one-month project

◆ Successful development project
  ● Provides a detailed plan to follow
  ● Organized, methodical sequence of tasks and activities
  ● Produces reliable, robust, and efficient system
The Systems Development Lifecycle (SDLC)

- Systems development life cycle (SDLC)
  - Provides overall framework for managing systems development process

- Two main approaches to SDLC
  - Predictive approach – assumes project can be planned out in advance
  - Adaptive approach – more flexible, assumes project cannot be planned out in advance

- All projects use some variation of SDLC
Choosing the Predictive vs. Adaptive Approach to the SDLC (Figure 2-1)
Traditional Predictive Approach to the SDLC

- **Project planning** – initiate, ensure feasibility, plan schedule, obtain approval for project
- **Analysis** – understand business needs and processing requirements
- **Design** – define solution system based on requirements and analysis decisions
- **Implementation** – construct, test, train users, and install new system
- **Support** – keep system running and improve
Information System Development Phases

Figure 2-2
Information system development phases

- Project planning phase
- Analysis phase
- Design phase
- Implementation phase
- Support phase
SDLC and Problem Solving

Similar to problem-solving approach in Chapter 1

- Organization recognizes problem (project planning)
- Project team investigates, understands problem and solution requirements (analysis)
- Solution is specified in detail (design)
- System that solves problem is built and installed (implementation)
- System used, maintained, and enhanced to continue to provide intended benefits (support)
"Waterfall" Approach to the SDLC

Figure 2-4
The waterfall approach to the SDLC

- Project planning phase
- Planning specifications frozen
- Analysis phase
- Analysis specifications frozen
- Design phase
- Design specifications frozen
- Implementation phase
- Finished system delivered exactly as specified
Modified Waterfall Approach with Overlapping Phases (Figure 2-5)
Newer Adaptive Approaches to the SDLC

- Based on spiral model
  - Project cycles through development activities over and over until project is complete
  - Prototype created by end of each cycle
  - Focuses on mitigating risk

- Iteration – Work activities are repeated
  - Each iteration refines previous result
  - Approach assumes no one gets it right the first time
  - There are a series of mini projects for each iteration
The Spiral Life Cycle Model (Figure 2-6)
Iteration of System Development Activities (Figure 2-7)
Activities of Each SDLC Phase

- Predictive or adaptive approach use SDLC
- Activities of each “phase” are similar
- Phases are not always sequential
- Phases can overlap
- Activities across phases can be done within an iteration
Activities of Planning Phase of SDLC

- Define business problem and scope
- Produce detailed project schedule
- Confirm project feasibility
  - Economic, organizational, technical, resource, and schedule
- Staff the project (resource management)
- Launch project → official announcement
Activities of Analysis Phase of SDLC

- Gather information to learn problem domain
- Define system requirements
- Build prototypes for discovery of requirements
- Prioritize requirements
- Generate and evaluate alternatives
- Review recommendations with management
Activities of Design Phase of SDLC

- Design and integrate the network
- Design the application architecture
- Design the user interfaces
- Design the system interfaces
- Design and integrate the database
- Prototype for design details
- Design and integrate system controls
Activities of Implementation Phase of SDLC

- Construct software components
- Verify and test
- Convert data
- Train users and document the system
- Install the system
Activities of Support Phase of SDLC

- Maintain system
  - Small patches, repairs, and updates

- Enhance system
  - Small upgrades or enhancements to expand system capabilities
  - Larger enhancements may require separate development project

- Support users
  - Help desk and/or support team
Methodologies and Models

◆ Methodologies
  ● Comprehensive guidelines to follow for completing every SDLC activity
  ● Collection of models, tools, and techniques

◆ Models
  ● Representation of an important aspect of real world, but not same as real thing
  ● Abstraction used to separate out aspect
  ● Diagrams and charts
  ● Project planning and budgeting aids
Some Models Used in System Development

**Figure 2-8**
Some models used in system development

**Some models of system components**
- Flowchart
- Data flow diagram (DFD)
- Entity-relationship diagram (ERD)
- Structure chart
- Use case diagram
- Class diagram
- Sequence diagram

**Some models used to manage the development process**
- PERT chart
- Gantt chart
- Organizational hierarchy chart
- Financial analysis models – NPV, ROI
Tools and Techniques

◆ Tools

- Software support that helps create models or other required project components
- Range from simple drawing programs to complex CASE tools to project management software

◆ Techniques

- Collection of guidelines that help analysts complete a system development activity or task
- Can be step-by-step instructions or just general advice
Some Tools Used in System Development

- Project management application
- Drawing/graphics application
- Word processor/text editor
- Computer-aided system engineering (CASE) tools
- Integrated development environment (IDE)
- Database management application
- Reverse-engineering tool
- Code generator tool
Some Techniques Used in System Development

- Strategic planning techniques
- Project management techniques
- User interviewing techniques
- Data-modeling techniques
- Relational database design techniques
- Structured analysis technique
- Structured design technique
- Structured programming technique
- Software-testing techniques
- Object-oriented analysis and design techniques
Relationships Among Components of a Methodology

Figure 2-11: Relationships among components of a methodology
Two Approaches to System Development

◆ **Traditional approach**
  - Also called structured system development
  - Structured analysis and design technique (SADT)
  - Includes information engineering (IE)

◆ **Object-oriented approach**
  - Also called OOA, OOD, and OOP
  - Views information system as collection of interacting objects that work together to accomplish tasks
Traditional Approach

- **Structured programming**
  - Improves computer program quality
  - Allows other programmers to easily read and modify code
  - Each program module has one beginning and one ending
  - Three programming constructs (sequence, decision, repetition)
Three Structured Programming Constructs

**Sequence:**
- Stand up
- Turn right
- Walk to the window

**Decision:**
- Look outside
- Is it raining?
  - Yes: Take an umbrella
  - No: Wear sunscreen

**Repetition:**
- Take a step
- Are you at your destination?
  - Yes: Stop
  - No: Return to the decision step

*Figure 2-12*
Three structured programming constructs
Top-Down Programming

- Divides complex programs into hierarchy of modules
- The module at top controls execution by “calling” lower level modules
- Modular programming
  - Similar to top-down programming
- One program calls other programs to work together as a single system
Top-Down or Modular Programming

Figure 2-13
Top-down, or modular, programming
Structured Design

- Technique developed to provide design guidelines
  - What set of programs should be
  - What program should accomplish
  - How programs should be organized into a hierarchy
- Modules are shown with structure chart
- Main principle of program modules
  - Loosely coupled – module is independent of other modules
  - Highly cohesive – module has one clear task
Structure Chart Created Using Structured Design Technique

Figure 2-14
A structure chart created using the structured design technique.

Payroll System

- Validated time card information
- Payroll information

- Payroll amounts

Enter time cards

- Employee pay/tax rates

Get employee pay rates

Calculate amounts

- Rates

Calculate pay amounts

Output payroll
Structured Analysis

- Define what system needs to do (processing requirements)
- Define data system needs to store and use (data requirements)
- Define inputs and outputs
- Define how functions work together to accomplish tasks
- Data flow diagrams (DFD) and entity relationship diagrams (ERD) show results of structured analysis
Data Flow Diagram (DFD) Created Using Structured Analysis Technique (Figure 2-15)
Entity-Relationship Diagram (ERD) Created Using Structured Analysis Technique

Figure 2-16
An entity-relationship diagram (ERD) created using the structured analysis technique
Structured Analysis Leads to Structured Design and Structured Programming (Figure 2-17)

Modern structured analysis

- Events
- Data flow diagrams
- Entity-relationship diagram

Structured design

- Structure charts (one for each event) that define program modules based on the data flow diagrams

Structured programming

- Program each module using structured programming constructs
Information Engineering (IE)

- Refinement to structured development
- Methodology with strategic planning, data modeling, automated tools focus
- More rigorous and complete than SADT
- Industry merged key concepts from structured development and information engineering approaches into traditional approach
Object-Oriented Approach

- Completely different approach to information systems
- Views information system as collection of interacting objects that work together to accomplish tasks
  - **Objects** – things in computer system that can respond to messages
  - Conceptually, no processes, programs, data entities, or files are defined – just objects
- **OO languages:** Java, C++, C# .NET, VB .NET
Object-Oriented Approach to Systems

Figure 2-18

The object-oriented approach to systems [read clockwise starting with user]
Object-Oriented Approach (continued)

- **Object-oriented analysis (OOA)**
  - Defines types of objects users deal with
  - Shows use cases are required to complete tasks

- **Object-oriented design (OOD)**
  - Defines object types needed to communicate with people and devices in system
  - Shows how objects interact to complete tasks
  - Refines each type of object for implementation with specific language of environment

- **Object-oriented programming (OOP)**
  - Writing statements in programming language to define what each type of object does
Class Diagram Created During OO Analysis

A class diagram created during object-oriented analysis.
SDLC Variations

- Many variations of SDLC in practice
  - Based on variation of names for phases
  - No matter which one, activities/tasks are similar
- Some increase emphasis on people
  - User-centered design, participatory design
  - Sociotechnical systems
- Some increase speed of development
  - Rapid application development (RAD)
  - Prototyping
### Life Cycles with Different Names for Phases (Figure 2-20)

<table>
<thead>
<tr>
<th>Planning Phase</th>
<th>Early Example of an SDLC</th>
<th>Information Engineering</th>
<th>Unified Process (UP)</th>
<th>SDLC with Activity Names for Phases</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Feasibility study</td>
<td>Information strategy planning</td>
<td>Inception phase</td>
<td>Organize the project and study feasibility</td>
</tr>
<tr>
<td>Analysis Phase</td>
<td>System investigation</td>
<td>Business area analysis</td>
<td>Elaboration phase</td>
<td>Study and analyze the current system</td>
</tr>
<tr>
<td></td>
<td>Systems analysis</td>
<td></td>
<td></td>
<td>Model and prioritize the functional requirements</td>
</tr>
<tr>
<td>Design Phase</td>
<td>Systems design</td>
<td>Business system design</td>
<td>Construction phase</td>
<td>Generate alternatives and propose the best solution</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Technical design</td>
<td></td>
<td>Design the system</td>
</tr>
<tr>
<td>Implementation Phase</td>
<td>Implementation</td>
<td>Construction</td>
<td></td>
<td>Obtain needed hardware and software</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Transition</td>
<td>Transition phase</td>
<td>Build and test the new system</td>
</tr>
<tr>
<td>Support Phase</td>
<td>Review and maintenance</td>
<td>Production</td>
<td></td>
<td>Install and operate the new system</td>
</tr>
</tbody>
</table>

Current Trends in Development

◆ More adaptive approaches
  ● The Unified Process (UP)
  ● Extreme Programming (XP)
  ● Agile Modeling
  ● Scrum

◆ Details on each in Chapter 16
The Unified Process (UP)

- Object-oriented development approach
- Offered by IBM / Rational
  - Booch, Rumbaugh, Jacobson
- Unified Modeling Language (UML) used primarily for modeling
- UML can be used with any OO methodology
- UP defines four life cycle phases
  - Inception, elaboration, construction, transition
The Unified Process (UP) (continued)

- Reinforces six best practices
  - Develop iteratively
  - Define and manage system requirements
  - Use component architectures
  - Create visual models
  - Verify quality
  - Control changes
Extreme Programming (XP)

- Recent, lightweight, development approach to keep process simple and efficient
- Describes system support needed and required system functionality through informal user stories
- Has users describe acceptance tests to demonstrate defined outcomes
- Relies on continuous testing and integration, heavy user involvement, programming done by small teams
Agile Modeling

- Hybrid of XP and UP (Scott Ambler); has more models than XP, fewer documents than UP

- Interactive and Incremental Modeling
  - Apply right models
  - Create several models in parallel
  - Model in small increments

- Teamwork
  - Get active stakeholder participation
  - Encourage collective ownership
  - Model with others and display models publicly
Agile Modeling (continued)

- **Simplicity**
  - Use simple content
  - Depict models simply
  - Use simplest modeling tools

- **Validation**
  - Consider testability
  - Prove model is right with code
Scrum

- For highly adaptive project needs
- Respond to situation as rapidly as possible
- Scrum refers to rugby game
  - Both are quick, agile, and self-organizing
- Team retains control over project
- Values individuals over processes
Tools to Support System Development

- Computer-aided system engineering (CASE)
  - Automated tools to improve the speed and quality of system development work
  - Contains database of information about system called repository
- Upper CASE – support for analysis and design
- Lower CASE – support for implementation
- ICASE – integrated CASE tools
- Now called visual modeling tools, integrated application development tools, and round-trip engineering tools
CASE Tool Repository Contains All System Information
Summary

- System development projects are organized around the systems development life cycle (SDLC)
- Some projects use a predictive approach to the SDLC, and others use a more adaptive approach to the SDLC
- SDLC phases include project planning, analysis, design, implementation, and support
Summary (continued)

- In practice, phases overlap, and projects contain many iterations of analysis, design, and implementation

- Models, techniques, and tools make up a system development methodology

- System development methodology provides guidelines to complete every activity in the SDLC
Summary (continued)

- System development methodologies are based on traditional approach or object-oriented approach

- Current trends include: Extreme Programming (XP), Unified Process (UP), Agile Modeling, and Scrum

- CASE tools are designed to help analysts complete system development tasks